

# TRIADIC INTELLIGENCE LABS

## Privacy Policy

**This Privacy Policy applies to all Triadic Intelligence Labs services and products and mobile applications published on the Apple App Store.**

**Effective Date:** January 22, 2026

**1. Introduction** Triadic Intelligence Labs ("we," "us," or "our") is committed to protecting your privacy. This policy governs the data practices for our AI applications, including MiP, MAiRy and MaXaM, Media Room and Code Desk

### 2. Data Collection & Usage

- **Information We Collect:** We collect user inputs (conversation logs), account identifiers, and technical metadata (e.g., timestamps, device type).
- **Purpose:** Data is used exclusively to provide the AI service, improve the quality of AI responses through adaptive learning, and troubleshoot technical issues.
- **Third-Party Disclosure:** We do not sell, trade, or share your personal data with third parties. Your data is stored securely in an encrypted PostgreSQL database hosted by Neon.

### 3. User Rights (CCPA & California Law)

- **Data Deletion & Access:** As a California-based service, we respect your right to access or delete your personal information. To exercise these rights, please contact us at [customersupport@triadai.tech](mailto:customersupport@triadai.tech) We will fulfill verified requests within 30 days.
- **Opt-Out:** Users may stop data collection at any time by deleting their account.

### 4. Age Gating & Safety

- **Adult Content:** Our services may facilitate adult-themed interactions. Access to such features is strictly restricted to users aged 18 or older.
- **Prohibited Content:** We have zero tolerance for any content involving minors. Such interactions result in immediate termination and, where required by law, reporting to relevant authorities.

**5. Security** We implement industry-standard encryption for data in transit and at rest. While we strive to protect your data, no system is 100% secure, and use of the service is at your own risk.

## Terms of Service

**Effective Date:** January 22, 2026

**1. Acceptance of Terms** By accessing or using our services, you agree to be bound by these Terms of Service and our Privacy Policy. If you do not agree, you may not use the service.

## 2. Intellectual Property & Custom Models

- **Ownership:** Our AI companions (MiP, mAlry, MaXaM) are powered by proprietary, custom-tuned models developed by Triadic Intelligence Labs.
- **User License:** You retain ownership of your inputs. By using the service, you grant us a perpetual, non-exclusive license to use these inputs to improve our AI models and service quality.
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## 3. Refund Policy

- **General Policy:** All sales and subscriptions are final. Payments are non-refundable, including in cases of account termination for violations of these terms.
- **Service Failure Exception:** A refund may be considered, at our sole discretion, only if the application experiences a total service failure that renders the app non-functional for an extended period (exceeding 7 consecutive days).

**4. Limitation of Liability** TO THE MAXIMUM EXTENT PERMITTED BY LAW, TRIADIC INTELLIGENCE LABS AND ITS OWNER SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF THE AI SERVICE. OUR TOTAL LIABILITY FOR ANY CLAIM SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY YOU TO US IN THE SIX MONTHS PRECEDING THE CLAIM.

**5. Disclaimers** Our AI is a work in progress. It may provide information that is inaccurate, offensive, or biased. The service is provided "AS IS" without warranties of any kind. It is not a substitute for professional, medical, or legal advice.

**6. Governing Law** These terms are governed by the laws of the **State of California**. Any legal action or proceeding shall be brought exclusively in the courts located in California.

**7. Termination** We reserve the right to terminate or suspend your account immediately, without notice, for any conduct we deem a violation of these terms or harmful to the community.

## Mandatory Attribution

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