

Privacy Policy

Effective Date: January 24, 2026

At Triadic Intelligence Labs, home of mAlry and MaXaM, we are committed to your privacy and the responsible development of intelligent companions. This Privacy Policy explains how we collect, use, and protect your data.

1. Data Collection

We collect the following types of information to provide and improve our services:

- **Conversation Logs and User Inputs:** Text and interactions shared with your AI companions.
- **Technical Data:** Information such as timestamps and device information.
- **Excluded Data:** We do not collect payment information.

2. Use of Information

The data we collect is used solely for the following purposes:

- **Personalization:** Improving your AI companion's responses and personalizing your experience.
- **Model Enhancement:** Adaptive learning and the enhancement of our AI models.
- **Service Improvement:** Using private conversations exclusively to improve the user experience.

3. Data Storage and Retention

- **Security:** Your conversations are stored securely in a PostgreSQL database hosted on Neon.
- **Encryption:** Data is encrypted both in transit and at rest.
- **Retention:** User data may be held indefinitely to maintain the continuity of your AI companion's learning and personalization.
- **Access:** Data is accessible only to authorized personnel.

4. Third-Party Sharing

We maintain a strict policy regarding your personal information:

- **No Sharing:** We do not sell, trade, or share your data with third parties.
- **Privacy:** Your conversations remain private and are used only for internal service improvements.

5. User Rights and Data Requests

You maintain control over your personal information:

- **Requests:** You can request a copy of your data or its deletion at any time.
- **Process:** To make a request, email rosegoblin@kloaksignal.com.
- **Timeline:** While we aim to respond to inquiries promptly, please allow up to seven days for the completion of data-related requests.

6. Content and Age Restrictions

- **Adult Content:** Access to adult content is restricted to verified users aged 18+.
- **Safety:** We have zero tolerance for content involving minors. Such content will result in immediate account termination and may be reported to authorities.

7. Legal Compliance

- **Regulatory Standards:** We comply with U.S. privacy laws, including the CCPA.
- **California Residents:** Residents of California may opt out of data collection or request deletion by contacting us directly.

8. Changes to This Policy

We may update this policy occasionally. Major changes will be announced via email or through an in-app notice. Continued use of our services after such updates constitutes acceptance of the new policy.

Contact Us If you have questions regarding this policy, please reach out to us at rosegoblin@kloaksignal.com.